

Apparel's Software Scorecard: Best All-Around

Highest Average Customer Ratings in
All Categories & Break-outs

SOFTWARE VENDOR	AVERAGE SCORE
TUKAtch Inc.	29.86
GCS Software LLC Inc.	29.30
Apparel Data Systems	29.20
Innovative Systems	29.15
AS/AP Apparel Software	29.00
Pointcarré	29.00
ComputerCare	28.92
EXTOL International Inc.	28.91
AMS	28.83
Yunique Solutions	28.67
Information Solutions Inc.	28.57
OptiTex	28.50
eZCom Software Inc.	28.39
Jonar Systems Inc.	28.14
Blue Fox Porini USA	28.13
Apparel Business Systems LLC	27.93
IT Resources	27.80
Byte Software LLC	27.73
Celerant Technology Corp.	27.60
Momentis Systems	27.40
Runt Systems	27.38
TradeCard	27.38
Magnal Solutions	27.22
7thonline Inc.	27.20
Fast React	27.17
Polygon Software	27.06
ecVision Inc.	26.89
Computer Generated Solutions Inc.	26.86
Datavantage/CommercialWare	26.67
World Fashion Exchange	26.64
Xperia	26.64
AL Systems	26.55
TXT e-Solutions	26.55
SAP	26.35
SAS Institute Inc.	26.33
Logility	25.89
Lawson Software	25.70
i2 Technologies Inc.	25.48
Exact Software Co./frogfish solutions	25.38
Business Management Systems Inc.	25.21
Gerber Technology	24.71
New Generation Computing	24.64
MatrixOne (Enovia MatrixOne)	24.57
Jesta I.S.	24.00
PTC	24.00
Manhattan Associates (Evant)	23.80
Lectra	23.65
AIMS (Apparel Information Management System)	23.50
Epicor/CRS Retail Solutions	21.50
Visual 2000 International	14.14

SCORING KEY: BEST ALL-AROUND

Maximum score = 30. Includes potential for 5 points for Apparel Market Knowledge, 5 points for ROI, 5 points for User Buy-in/User Friendliness, 5 points for Customer Service and 10 points for Overall Satisfaction. Vendors whose scores tied are listed in alphabetical order.

Quotable

Here is a sampling of comments that survey respondents volunteered about these vendors.

About GCS Software LLC ... "GCS is a very user friendly, comprehensive system and GCS is always professional, has a sense of urgency when problems arise in the business, and is up to date on all industry changes. I would strongly recommend them to other companies looking for an apparel industry software package."

About Apparel Data Systems ... "After many years of bad experiences with other software vendors that promised me the world in their sales pitches, I finally found the only software company that delivered on every guarantee they've ever made. The best part is they don't nickel and dime me every time I need some changes or help."

About Innovative Systems ... "Innovative Systems is a delight to work with. The staff is very friendly, responsive and reliable. They take great interest in their clients, regardless of volume. They always have an answer to every question and are willing to go to bat for you in the trickiest of situations."

About Pointcarré ... "I have investigated several comparable CAD systems and found Pointcarré to be the best and most versatile in the textile and fashion design market. It is also among the most reasonably priced for the level of functionality, continued improvement upgrades, service and technical support."

About ComputerCare ... "ComputerCare is more of a business partner than a vendor. The principals of the company are extremely knowledgeable in the apparel industry and take the time to learn their customers' individual business needs to ensure a successful software implementation."

About Momentis Systems ... "We have worked with Momentis for over 12 years, using their UNIX-based system. We are now using the new Windows-based system and are extremely satisfied."