

Best in Overall Satisfaction

Highest Average Customer Ratings in This Area

SOFTWARE VENDOR	AVERAGE SCORE
GCS Software LLC Inc.	10.00
TUKAtech Inc.	9.95
EXTOL International Inc.	9.91
Pointcarré	9.86
eZCom Software Inc.	9.83
Innovative Systems	9.79
ComputerCare	9.77
Jonar Systems Inc.	9.71
Apparel Data Systems	9.70
AMS	9.67
Datavantage/CommercialWare	9.67
Yunique Solutions	9.67
AS/AP Apparel Software	9.64
7thonline Inc.	9.60
Celerant Technology Corp.	9.60
OptiTex	9.50
SAS Institute Inc.	9.50
Apparel Business Systems LLC	9.43
Information Solutions Inc.	9.43
RunIt Systems	9.38
Polygon Software	9.28
AL Systems	9.27
Byte Software LLC	9.27
TXT e-Solutions	9.27
SAP	9.26
TradeCard	9.25
Magnal Solutions	9.22
Computer Generated Solutions Inc.	9.21
IT Resources	9.20
Momentis Systems	9.20
Fast React	9.08
Blue Fox Porini USA	9.00
World Fashion Exchange	9.00
Xperia	9.00
i2 Technologies Inc.	8.90
ecVision Inc.	8.89
MatrixOne (Enovia MatrixOne)	8.86
Logility	8.78
Business Management Systems Inc.	8.71
Lawson Software	8.70

Note: Maximum Score = 10.
Vendors whose scores tied are listed in alphabetical order.

SCORING KEY:

Respondents were asked: On a scale of 10 to 1, please indicate the likelihood that you would choose the vendor again and recommend this vendor to a colleague, with 10 = Very Likely to Recommend
1 = Very Unlikely to Recommend

Quotable

Here is a sampling of comments that survey respondents volunteered about these vendors.

About Jonar Systems Inc. ... “I would recommend Jonar Systems Inc. to any apparel company. The staff is very knowledgeable in all aspects of the business and their software and very courteous to the clientele. Jonar truly caters to the garment industry hands-down when they are put up against the competition.”

About Celerant Technology Corp. ... “This system has helped us tremendously in our day-to-day store management and operations. We utilize the reporting and analysis features frequently to tell us precisely what we should and should not order for our stores and where the majority of our sales are coming from. As a matter of fact, this last fiscal year we were able to bring our purchases to within \$3,000 of sales.”

About OptiTex ... “We were very impressed with their presentation and their eagerness to cater to some of our specific needs. Customer service has been great from installation to production. It is one of the easiest and most user-friendly PDS systems of the four I looked at before upgrading.”

About SAS Institute ... “We’ve developed a marketing data warehouse using SAS tools. Marketing’s needs are constantly changing, and so the data warehouse has to be flexible ... so much so that it is more like an organism than a set of rigid structures. This flexibility has been possible only by using an equally flexible tool. SAS fits the bill.”

About Polygon Software ... “This vendor is knowledgeable in all aspects of PLM and production and extremely flexible. They have excellent customer service, and the implementation happened in a matter of weeks.”

About Byte Software ... “As a B2C company, we have found Byte Software to be a tremendous help in streamlining our business. We have increased accuracy in inventory management and shipping orders. Byte has given us the availability to information that allows for better planning and forecasting as well as analysis of current trends and sales.”